

REGULATIONS OF THE TSW 2026 FRUIT AND VEGETABLE INDUSTRY FAIR FOR EXHIBITORS

1. NAME OF THE FAIR

TSW 2026 Fruit and Vegetable Industry Fair, hereinafter referred to as the Fair.

2. DATES AND OPENING HOURS

January 23-24, 2026

23 January 2026 (Friday) – 9.00 a.m. – 5.00 p.m.

24 January 2026 (Saturday) – 9.00 a.m. – 4.00 p.m.

3. LOCATION

Targi Kielce S.A., 1 Zakładowa Street, 25-672 Kielce, Poland

4. ORGANIZER

Oficina Wydawnicza Oikos sp. z o.o., ul. Kaliska 1/ 7, 02-316 Warsaw, Poland, tel.: +48 22 822 03 34, fax: +48 22 822 66 49, e-mail: tsw@tsw.pl, Court Register No KRS 00000-82863, VAT No PL1180009226, Statistic No (REGON) 011570708, Share capital 393.000 PLN.

5. TSW TRADEMARK

The owner of the TSW Fruit and Vegetable Industry Fair trademark is Oficyna Wydawnicza Oikos sp. z o.o., Warsaw, 1/7 Kaliska Street.

6. THEMATIC SCOPE OF THE FAIR:

- horticulture,
- vegetable growing,
- agricultural machinery,
- trade publications,
- industry organizations and associations.

7. THE NAMES USED IN THE REGULATIONS SHALL MEAN:

7.1. Exhibitor – a natural person conducting business activity, an organizational unit without legal personality, i.e. a commercial law partnership or a legal person conducting business activity, presenting an offer consistent with the thematic scope of the Fair, renting a specific area at the Fair.

7.2. Co-Exhibitor – an entity which, with the knowledge and consent of the Exhibitor and after registration of its presence with the Fair organizer, shares the Exhibitor's stand and presents its own products or services.

7.3. Exhibitor's Panel – an electronic platform used to:

- manage the Exhibitor's orders,
- collect data on the ordered services and equipment,
- invoicing orders placed by the Exhibitor in subsequent editions of the Fair.

7.4. Agreement – an agreement concluded as a result of the TSW Organizer's acceptance of an Order, placed by the Exhibitor through the Exhibitor's Panel on the terms and conditions set out in these Regulations.

8. CONDITIONS OF PARTICIPATION

8.1. The Fair participation agreement between the Organizer and the Exhibitor is concluded after the Exhibitor fills in the application for participation in the Fair in the Exhibitor's Panel, when the application is confirmed and accepted for execution.

Confirmation of participation is sent from the Organizer's registration system to the Exhibitor's e-mail address provided during registration.

8.2. By applying for participation via the registration system on the Organizer's website, the Exhibitor agrees to the terms and conditions of these Regulations, which is thus accepted by the Exhibitor and constitutes an integral part of the agreement concluded between the Organizer and the Exhibitor.

8.3. To participate in the Fair, the Exhibitor must receive a confirmation of participation from the Organizer's registration system and pay the agreed fees within the specified deadlines, indicated in the proforma invoices received from the Organizer's registration system.

8.4. The Organizer reserves the right to refuse to accept the Exhibitor's application for participation in the Fair. In such a case, the Organizer shall send to the Exhibitor's e-mail address information about the inability to accept the application for participation in the Fair.

8.5. The Exhibitor may lose the right to participate in the Fair in the event of:

- a) no fee for the stand,
- b) non-compliance with the provisions of the Regulations.

In the above cases, the TSW Organizer may submit to the Exhibitor a statement on termination of the participation agreement in the Fair without notice.

9. CO-EXHIBITOR APPLICATION

9.1. If the Exhibitor registers several companies as Co-Exhibitors, one person must be indicated who is authorized to represent all companies and will be responsible for contacting the Organizer. The minimum area of the stand with a Co-Exhibitor is 15m².

9.2. A Co-Exhibitor acquires the right to participate in the Fair after its data will be submitted by the Exhibitor via the registration system on the Organizer's website by **December 30, 2025**, and payment of a fee of **PLN 2500 net for one Co-Exhibitor**.

9.3. The Exhibitor is obliged to inform the Co-Exhibitors about the content of the Fair Regulations and the terms of participation. The Co-Exhibitor shall comply with the TSW 2026 Regulations.

9.4. The Exhibitor shall not be entitled to sublease or put into use any part of the stand without the consent of the Organizer.

10. PAYMENT TERMS

10.1. The price of the stand area, construction, equipment, and the obligatory registration fee can be found in the Exhibitor's registration system on the website: **www.tsw.pl**. The ordered stand will be handed over to the Exhibitor **only after all payments have been made**.

10.2. The Organizer shall issue a proforma invoice based on the order, with a 14-day payment term. Payment of the due amount is a condition for participation in the Fair. The Organizer has the right not to allow the Exhibitor to participate in the Fair if the fee for participation in the Fair is not paid on time.

10.3. In the event of a delay in payment, the Organizer reserves the right to withdraw previously granted discounts.

10.4. An advance VAT invoice will be issued no later than on the 15th day of the month following the month in which the Organizer received the transfer and will be available for download on the Exhibitor's account in the registration system.

The final VAT invoice will be issued no later than on the 15th day of the month following the month in which the service was performed and will be available for download on the Exhibitor's account in the registration system.

10.5. Payments in PLN should be made to the following account: 12 1020 1042 0000 8102 0240 5918, Oficyna Wydawnicza Oikos sp. z o.o., ul. Kaliska 1/ 7, 02-316 Warsaw, Poland, EU VAT No: PL1180009226.

10.6. Payments in EUR should be made to the following account: BLZ: 10201042; SWIFT (BIC): BPKOPLPW, IBAN: PL95102010420000830202406460; Oficyna Wydawnicza Oikos sp. z o.o., ul. Kaliska 1/7, 02-316 Warsaw, Poland, EU VAT No: PL1180009226

10.7. Foreign Exhibitors who are in an EU country and are registered will be invoiced for EU VAT purposes, excluding value added tax (VAT). VAT is settled by the Issuer based on a reverse charge. The condition for issuing an invoice without VAT to foreign contractors residing in EU countries is to provide a correct EU VAT number.

11. PAYMENT TERMS

11.1. The payment term for the TSW participation fee, referred to in §10.2 (including VAT) is 14 days from the date of issuance of the proforma invoice.

11.2. In justified cases, the amount may be divided into two instalments after prior arrangement with the Organizer and payable on the following dates:

11.2a 50% of the fee referred to in § 10.2 (including VAT) must be paid in accordance with the payment date indicated on the proforma invoice received from the Organizer.

11.2b the remaining 50% referred to in § 10.2 (including VAT) must be paid by **October 31, 2025**.

11.3. Exhibitors who placed an order after **November 23, 2025**, shall pay 100% of the due order amount in accordance with the payment date indicated on the proforma invoice received from the Organizer.

11.4. Additional equipment will be payable by **December 31, 2025**, at the latest, according to the price list of additional equipment available in the Exhibitor's Panel.

11.5. Ordering additional equipment on the day of installation, i.e. 22.01.2026 and on the first day of the Fair, i.e. 23.01.2026, **is subject to an additional fee of 50% to the standard price**. The order should be delivered to the Exhibitor Service Office via the order form.

11.6. Payment for additional equipment ordered on the day of assembly and on the first day of the Fair should be made on the day of placing the order, unless the Organizer agreed to the payment later.

11.7. It is not possible to order additional equipment on the second day of the Fair, i.e. January 24, 2026.

12. RULES FOR DOWNLOADING INVOICES FROM THE ISSUER PANEL

12.1. VAT invoices issued by the Organizer for participation in the Fair, rental of exhibition space, registration fees, additional services, are made available to the Exhibitor only in electronic form via the Exhibitor Panel.

12.2. Making the Invoice available on the Exhibitor Panel is tantamount to its delivery in accordance with Article 106n (1) of the VAT Act.

12.3. The Exhibitor is obliged to download the Invoice from the Exhibitor Panel on its own and store it in accordance with the applicable provisions of tax law.

12.4. Invoices made available on the Exhibitor Panel are final documents, consistent with the actual scope of ordered and performed services and the actual state.

12.5. Invoices are issued based on the data provided by the Exhibitor during registration of participation in the event or conclusion of the agreement.

12.6. Invoices made available on the Exhibitor Panel are not subject to modification, except in cases provided for by law, by issuing a corrective invoice.

12.7. Downloading the Invoice from the Exhibitor Panel means that the Exhibitor confirms the compliance of the document with reality and accepts its final character.

12.8. The Organizer shall not be liable for the consequences of the Exhibitor's failure to download the Invoice from the Exhibitor Panel.

12.9. The Exhibitor is solely responsible for the protection of access data to the Exhibitor Panel (login, password) and unauthorized use of the account.

12.10. Complaints regarding the content of the Invoice should be submitted electronically to the following address: (faktury@oikos.net.pl) within 7 days from the date of its publication. After the expiry of this period, the Invoice is considered accepted without reservation.

13. CANCELLATION OF PARTICIPATION

13.1. The Exhibitor is entitled to withdraw from the agreement by means of a statement made to the Organizer in writing, sent by e-mail to the address of tsw@tsw.pl. The Organizer shall confirm to the Exhibitor's withdrawal of the agreement in electronic form to the Exhibitor's e-mail address.

13.2. In the event of the Exhibitor's resignation from participation in the Fair by **30 September 2025**, all amounts paid by the Exhibitor shall be refunded, except for the Exhibitor's registration fee. Settlements with the Exhibitor related to the resignation from participation in the Fair will be transferred within 14 days from the date of the Exhibitor's resignation.

13.3. In case of the Exhibitor's resignation from participation in the Fair **after September 30, 2025**, the Organizer charges the amount of the entire registration fee and 50% of the remaining fees resulting from the order. If the fees have been paid earlier by the Exhibitor, the Organizer shall retain them and return the remaining part of the fees referred to in point 11.3 that is not subject to retention to the Exhibitor within 14 days from the date of notification of the Exhibitor's withdrawal from the agreement.

13.4. In the event of resignation from participation in the Fair after **October 31, 2025**, the Organizer charges the amount of the entire registration fee and 100% of the remaining fees resulting from the order.

13.5. If the Exhibitor orders a stand after **November 1, 2025**, and then resigns from participation in the Fair, the Organizer charges the entire registration fee and 100% of the remaining fees resulting from the order.

13.6. Failure of the Exhibitor to appear on the day preceding the Fair and failure to arrange the stand shall be treated as resignation from participation in the Fair, with the consequences specified in point 11.5.

14. STAND LOCATION

14.1. The Fair Organizer does not guarantee the possibility of choosing the exhibition stand indicated by the Exhibitor. The possibility of choosing a specific exhibition place is determined by the order of applications.

14.2. The Fair Organizer reserves the right to change the location and size of the space ordered by the Exhibitor for organizational, design and technical reasons, as well as for reasons beyond the control of the Organizer. In such a case, the Exhibitor is not entitled to compensation from the Organizer.

15. STAND EQUIPMENT AND ADDITIONAL SERVICES

15.1. The Exhibitor may rent:

15.1.a Built-up area in the Octanorm system – standard stand. The Organizer provides, within the fee for the exhibition space in the hall:

- Octanorm system (white walls with a 2.4 m high frame, frieze with the stand number and company name),

- table, 4 chairs, hanger, bin, counter,
- lining,
- one double electrical outlet,
- connection of 230-volt with a power of up to 3 kW,
- lighting
- general lighting of the Fair area,
- general security of the Fair area,
- cleaning of the Fair's communication routes,

15.1.b Undeveloped space for individual development according to the Exhibitor's design

The Organizer provides, within the fee for the exhibition space in the hall:

- general lighting of the Fair area,
- general security of the Fair area,
- cleaning of the Fair's communication routes,

15.1.c Undeveloped space for the machines display.

The Organizer provides, within the fee for the exhibition space in the hall:

- general lighting of the Fair area,
- general security of the Fair area,
- cleaning of the Fair's communication routes.

15.2. All additional services related to the furnishing and equipping the stand are payable and will be based on an order for additional equipment submitted by the Exhibitor in the Exhibitor Panel by **November 30, 2025, at the latest.**

15.3. Resignation from the previously ordered stand construction is possible until **November 30, 2025.**

15.4. The fee for additional equipment must be paid by **November 30, 2025, at the latest.**

15.5. Additional equipment ordered after **January 1, 2025, is 50% more expensive than the standard price.**

15.6. An Exhibitor renting undeveloped space in the hall and constructing the stand through a contractor independent of the Organizer or using its own construction, shall notify the Organizer about this by notifying of the external stand contractor in the registration system by **November 30, 2025.**

15.7. The Exhibitor shall provide the Organizer with the stand construction design by **November 30, 2025**, and obtain the Organizer's approval (if the construction exceeds 2.5 m in height), to the implementation of the development.

15.8. The submitted design should comply with the construction law and other regulations and standards in force in Poland, as well as with the regulations in force at Targi Kielce. The design should present the construction in two projections specifying its height, have a legible form and contain the necessary description. In the absence of the above-mentioned documents, the fire services of the facility have the right to secure the elements of the stand or remove them at the Exhibitor's expense.

15.9. The Contractor shall obtain the approval of the design from the Organizer before commencing the construction. If the Organizer's approval is not granted, the Exhibitor may refuse

entry to the Fairgrounds to the entity that is to build such construction, and the Exhibitor waives any claims against the Organizer in this respect.

15.10. The Exhibitor and the company building the stand on his behalf shall be responsible for the rented space and safety during the construction of the stand, including liability for personal injury and property damage that may occur during the construction of the stand.

15.11. The Contractor constructing the stand is obliged to remove all waste and remaining elements after construction from the stand and passageways, as well as to segregate and dispose of them, under pain of being charged by the Organizer with all costs of their removal.

15.12. Each wall directly adjacent to another stand must be (from the side of the other stand) aesthetically finished in white on its entire surface and must not contain advertising content. Any deviations must be consulted individually with the Organizer.

15.13. Any changes in the stand equipment and in the ordered media submitted by the Exhibitor after the date indicated in these Regulations will be implemented as far as possible. The Exhibitor waives any potential claims against the Organizer if the Organizer cannot implement the changes submitted after the indicated date.

15.14. The stand construction contractor must consider access to all technical equipment in the Fair facility. If access to any equipment is obstructed, the stand will be dismantled at the Exhibitor's expense. If necessary, each Exhibitor is obliged to enable – at any request of the Organizer, submitted in any form, to conduct technical installations supplying power to subsequent stands through their own stand.

15.15. Planning the suspension of ramps, graphic elements, exhibits, etc. to the ceiling structure of the halls should be made in places acceptable for this purpose and is subject to prior consultation with the Organizer. The prepared project should be sent to address: tsw@tsw.pl

15.16. If necessary, the project should provide technical connections for neighbouring stands to be made by the company's own stand to connect them to the technical equipment of Targi Kielce. Information about the conditions to be met in a given location can be obtained by sending an inquiry to the address: tsw@tsw.pl.

15.17. The stand design should include:

- positioning the exhibitor's equipment, i.e. locating technical connection points in the closest possible places,
- method of supplying and covering technical connections to the exhibitor's devices.

15.18. The completed project with the marked points to which the ordered connections are to be brought and the Statement should deliver at the latest 14 days before the Fair beginning, to the address: tsw@tsw.pl.

16. RULES FOR THE PRODUCT AND SERVICES PRESENTATION

16.1. The Exhibitor shall present its offer in accordance with the thematic scope of the Fair, specified in point 6. of the Fair Regulations. If the company wants to present an offer that is inconsistent with the theme of the Fair, the Organizer may refuse to participate in the Fair.

16.2. To advertise at the stand is forbidden by companies that are not Exhibitors or Co-Exhibitors.

16.3. In the Fair Hall, it is forbidden to construct structures and erect exhibits in passageways, evacuation, and fire routes.

16.4. The exhibits must be located inside the stand, and the demonstration equipment must not hinder or prevent the safe movement of the Visitors.

16.5. The Exhibitor shall inform the Organizer of the intention to exhibit objects whose weight exceeds 1500 kg per 1 m².

16.6. It is forbidden to place exhibits or advertising materials on the walls of the stand using a technique that causes or may cause permanent damage to the stand walls. If damage is found, the Organizer will charge the Exhibitor with the costs of removing the damage.

17. ADVERTISING

17.1. The Organizer reserves the right to film and photograph the stands, as well as to document the course of the Fair and accompanying presentations, and to use these materials for its own purposes without any obligations to the Exhibitors or third parties. The Exhibitor declares that the above will not violate any intellectual rights of third parties, as well as agrees to disseminate the image of the Exhibitor's representatives and its staff for an indefinite period.

17.2. The Exhibitor has the right to display and advertise its goods and/or services only within its own stand. The exhibits must not obstruct neighbouring Exhibitions' displays and must not interfere with the work of other Exhibitors, e.g. by using sound equipment.

17.3. The Exhibitor prepares the advertisement at its own expense and responsibility. The Organizer is not responsible for errors in the content of advertisements prepared by the Exhibitor.

17.4. Advertising must not interfere with the general concept of the Fair, health, safety, and order regulations and be a nuisance for other Exhibitors and Visitors.

17.5. Advertising on the Fair premises outside the stand is payable and will be made based on an order for advertising services placed in the registration system. Unagreed advertising will result in a fine of 200% of the advertising fee.

17.6. It is forbidden to display an offer that is inconsistent with the thematic scope of the Fair.

17.7. Posters, stickers, banners, balloons, and other advertising materials placed in the exhibition halls without permission will be removed at the Exhibitor's expense during the Fair.

17.8. Only Targi Kielce technical services are authorised to install advertisements in the form of a banner, or a structure suspended from the ceiling of the hall and decide on the possibility of providing such a service. **The deadline for delivering banners for hanging is January 5, 2026.** After this date, the banner will be hung as far as technically possible. All suspended elements must be positively approved by the technical services of Targi Kielce.

17.9. All advertising materials not collected by the Exhibitor within 2 days after the end of the Fair will be disposed of by the Organizer at the Exhibitor's expense.

18. ORDER AND ORGANIZATIONAL REGULATIONS

18.1. All persons staying at the fairgrounds are required **to have ID badges**. For this purpose, enter the data of the persons who will represent the Exhibitor during the TSW 2026 Fair, and the data of the persons involved in the construction of the stand in the Exhibitor's Panel. The Exhibitor shall hand over the badges to the persons operating and building the stand on his behalf.

18.2. Only persons with personal identifiers are authorized to stay on the Fair premises outside the opening hours for the public.

18.3. The Organizer undertakes to build and prepare stands in a built-up form by 4:00 p.m. on January 22, 2026. Stand arrangement hours are: 4.00 p.m. - 10.00 p.m. on January 22, 2026.

18.4. An additional assembly day on January 21, 2026, is possible with the consent of the Organizer and a fee of PLN 1000 net per stand. Installation hours on this day: 8.00 a.m. - 10.00 p.m.

18.5. The Contractor constructing the stand shall remove all waste and elements remaining after construction from the stand and passageways, as well as to segregate and dispose of them, under pain of being charged by the Organizer with all costs of their removal.

18.6. Dismantling of the stand (exhibits and equipment) can only begin after the end of the Fair on January 24, 2026, from 4:00 p.m. Dismantling must be completed by 10:00 p.m. on January 24, 2026.

18.7. The Exhibitor is responsible for the liquidation and dismantling of their stand and the removal of equipment and exhibits. Failure to comply with this obligation results in charging the Exhibitor with the costs of removing the above-mentioned items. The equipment leased from the Organizer should be left intact.

18.8. The Exhibitor shall restore the occupied exhibition space to its original condition after the end of the Fair. Causing mechanical damage to the floor, façade, gate, wall, door will result in charging the Exhibitor with the costs of repair.

18.9. Elements of the stand and equipment left during dismantling are considered abandoned property, which passes without compensation to the property of the TSW Organizer.

18.10. Combustion vehicles entering the hall must be emptied of fuel to the level of the so-called reserve.

18.11. The Exhibitor shall not connect or disconnect electricity receivers from the network on the premises of the Facility on its own.

18.12. During TSW 2026, forwarding, loading, and unloading services with the use of a lift truck will be done exclusively by Netlog Polska sp. z o.o. which holds license to operate on the premises of Targi Kielce. The price list of forwarding services is available at Netlog Polska sp. z o.o., ul. Prądzyńskiego 12/ 14, 01-222 Warsaw, Michał Tyka, tel. 504 419 024, e-mail: michal.tyka@netlog.org.pl. Invoices for the above-mentioned services will be issued directly by Netlog Polska sp. z o.o.

18.13. Cases, such as the inability to obtain an amicable solution to the dispute by the Exhibitors concerned, the Organizer reserves the right to completely prohibit the presentation of equipment causing excessive noise levels, the operation of sound systems, or music and film presentations.

18.14. It is forbidden to direct loudspeakers towards passageways and neighbouring stands. At the request of the Organizer, the Exhibitor shall reduce the noise intensity to the required level and to properly set the sound equipment at the stand.

18.15. In the field of health and safety, fire protection, sanitary and epidemiological regulations not covered by these regulations, the general regulations in force in Poland shall apply, which all the Fair participants and stand contractors are obliged to observe.

19. USE OF THE CAR PARK

19.1. Parking for Exhibitors is located on the premises of Targi Kielce.

19.2. The number of Parking Cards is limited and assigned to the Exhibitor's account.

19.3 The Parking Card must be downloaded from the Exhibitors' Portal www.tsw.pl

19.4 The lack of a valid Parking Card prevents Exhibitors from entering the car park.

19.5 Entry to the car park is allowed through the gate indicated on Parking Card. It is not possible to enter the fair area through another gate.

19.6. The Parking Card should be placed in a visible place behind the vehicle window with the vehicle registration number and the driver's phone number.

19.7. Lack of a Parking Card behind the vehicle window will result in it being towed at the owner's expense.

19.8. Exhibitors' vehicles may remain in the car park at night after ordering this service in the Exhibitor's Panel. The cost of parking according to the Organizer's rates.

19.9. It is forbidden to park trucks (over 3.5 Tones) and passenger cars occupying more than one parking space in the car parks next to the exhibition halls. Cars left in prohibited places will be removed at the Exhibitor's expense.

19.10. The car park made available to the Exhibitors is unguarded. The Fair Organizer is not responsible for damage caused to vehicles and property left behind.

20. HEALTH AND SAFETY REGULATIONS

20.1. Smoking and the use of fire, as well as the performance of activities that may cause fire or its spread, shall be prohibited on the Fairgrounds, except in designated areas.

20.2. Stands and exhibits should be installed in a way that does not pose a danger to other Exhibitors and Visitors.

20.3. Blocking or covering fire-fighting devices (fire extinguishers, signal buttons, detectors, hydrants) and switchboards, general telephones, emergency exit doors, and fire routes is prohibited. Blocking or covering items will be dismantled at the Exhibitor's expense.

20.4. It is forbidden to park vehicles and store goods on designated communication and evacuation routes. Vehicles and goods left on these roads will be removed for a fee.

20.5. In the event of noticing a fire or other hazard, it is necessary to:

- immediately notify people in the vicinity of the place of danger, the State Fire Service (tel. 998, 112 or using the emergency button), fire services on duty at the venue and the Organizer,
- stay calm and prevent panic,
- comply with the head of the rescue operation.

21. HEALTH AND SAFETY REGULATIONS

21.1. Exhibitors are fully responsible for the health and safety of their employees performing work on the Fair premises during assembly, disassembly, and the duration of the Fair.

21.2. Machines, engines, and equipment may be started if they are equipped with all prescribed protective elements and guards to prevent unauthorized access, after obtaining prior consent from the person on fire duty. Persons operating such equipment must have all the necessary qualifications.

21.3. Regarding matters related to health and safety at work not covered by these regulations, the general health and safety regulations in force in Poland shall apply.

22. INSURANCE AND DISCLAIMER

22.1. The protection and safety of exhibits during the assembly and disassembly of the stand and during the opening hours of the Fair is the responsibility of the Exhibitor.

22.2. Staying on the Fairgrounds outside the opening hours is allowed only in justified cases, after obtaining the consent of the Organizer and the security representative responsible for the security of the area at that time.

22.3. The Organizer is not responsible for any damage and loss suffered by the Exhibitor during the Fair, as well as during the assembly and disassembly period as a result of: theft, fire, flood, storm, explosion, interruption in the supply of utilities, as well as damage caused by force majeure. The Exhibitor shall insure the exhibits at their own expense.

22.4. The Exhibitor shall report leaving valuable exhibits on the Fair grounds to the Organizer in writing. Outside the opening hours, the Organizer provides security for the Fair area. The Exhibitor shall immediately inform the Organizer in writing about the damage.

22.5. The Organizer shall not be liable for any accidents of persons present at the Fairgrounds before, after and during the Fair.

22.6. The Organizer is not responsible for vehicles or other movables left at the Fairgrounds.

23. COMPLAINTS

23.1. The Exhibitor has the right to submit a written complaint in the event of objections to the exhibition services provided by the Organizer within 14 days from the date of the end of the Fair.

23.2. Complaints should be sent to the Organizer's Fair Office at the following address: Oficyna Wydawnicza Oikos sp. z o.o., ul. Kaliska 1/ 7, 02-316 Warsaw, Poland.

23.3. Complaints will be considered within 30 days from the date of receipt at the Organizer's Office. The exhibitor will receive a written response regarding the objections raised.

23.4. Complaints submitted after the deadline will not be considered.

24. CANCELLATION, POSTPONEMENT OR CLOSURE OF THE FAIR

24.1. In the event of circumstances such as force majeure, including sanitary or epidemiological regulations limiting the organization of the Fair, or the introduction of other legal regulations, according to which the organization of the Fair will not be possible or its organization will require the introduction of restrictions related to the organization or course of the Fair, the Organizer reserves the right to cancel or postpone the Fair once or repeatedly, including limitations on the individual exhibition space of the Exhibitor.

24.2. In the cases referred to in point 24.1. of these Regulations, the Exhibitor is not entitled to any compensation.

24.3. If the Exhibitor has not paid all the fees due to the Organizer in accordance with the Regulations, in the event of cancellation of the Fair for the reasons specified in point 24.1, registration fee will be paid to the Exhibitor.

25. DATA PROTECTION

25.1. The Exhibitor agrees to the processing of personal data by the Organizer for the purpose of executing this agreement and organizing subsequent editions of the Fair.

25.2. The Organizer has the right to record the course of the Fair and accompanying events with the use of image and sound recording devices and to broadcast it for advertising and promotional purposes. The Organizer has the right to use such a recording or its fragment without time and territorial limitations, without the need to pay remuneration for the use of the image of the Exhibitor or any other person staying at the Fairgrounds.

26. FINAL PROVISIONS

26.1. Any additional recommendations not contained in these Regulations but presented by the Organizer to the Exhibitor in writing, shall apply.

26.2. The Organizer is not responsible for the legal status and quality of the exhibits presented and promotional materials (including printing) distributed by the Exhibitors.

26.3. In legal relations between the Exhibitor and the Organizer, the provisions of the Civil Code, Act on Value Added Tax and other applicable provisions of law shall apply, and any disputes shall

be recognized by the Court competent for the Organizer's registered office. The applicable law is Polish law.

26.4. The Organizer has the right to remove exhibits whose display is inconsistent with the Fair Regulations and have not been removed by the Exhibitor at the request of the Organizer. In such case, the Exhibitor will be charged with the cost of removing the items.

26.5. The Organizer reserves the right to change the Regulations. Changes will be published on the Portal and will be effective from the date of their publication.

26.6. These Regulations enter into force on 01.01.2025.